

Linda M. Roberts 39 Angelfish Cay Drive Key Largo, FL 33037

ServiceMaster by Glenn's
1505 10th Avenue
Vero Beach, FL 32960

Dear Kathy,

In an unpleasant situation, it has been a pleasure dealing with ServiceMaster by Glenn's. When I returned to Florida after the summer, I found a leak that had spread throughout several rooms. I didn't know where to turn. ServiceMaster was recommended by the local carpet cleaning company.

You handled my situation promptly. That afternoon James and Sam set up 18 fans and 3 dehumidifiers, and measured the percentage of moisture in the wood and walls. The men worked into the night, as the damage was far more extensive than I had realized.

Working with my insurance company, your billing provided a detailed appraisal of the damage and work done. You were terrific dealing with my phone calls and questions.

I am very grateful for the professional service I received from ServiceMaster by Glenn's.

Sincerely,

Linda Roberts

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